

Empowering people to save lives.

# Nando's

First Aid Training Service Agreement





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#### **About the Customer:**

Nando's is a renowned Portuguese-inspired restaurant chain known for its mouthwatering flame-grilled chicken. With an expansive presence in Australia, Nando's operates over 140 restaurants across major cities, and its workforce exceeds 2,000 dedicated individuals. AWFA has served as the preferred First Aid training provider for Nando's over an extended period, and provides comprehensive First aid and CPR training to all Nando's employees nationally.

#### **High-Risk Activities in Restaurant Settings:**

Working in a dynamic restaurant environment, Nando's staff engage in high-risk activities related to cooking, food preparation, and customer service. With kitchen equipment, open flames, and a bustling dining area, the likelihood of accidents is inherent. These activities inherently carry a heightened risk of accidents or emergencies, such as burns, cuts, choking incidents, or allergic reactions among diners.

Preparing Nando's staff for emergency situations with essential lifesaving skills is an important measure to ensure the safety and wellbeing of both employees and customers.

#### Safety First at Nando's:

Nando's unwavering commitment to safety is further reinforced through this long-standing partnership with AWFA. By continually investing in the training and development of their employees, Nando's demonstrates its dedication to providing a safe and secure dining experience for its valued customers.

### **Training Scope:**

 Number of Students Trained: 2070 students

#### **National Training Delivery:**

Training sessions have been conducted nationwide at AWFA's local training facilities, offering accessibility and convenience for Nando's employees from diverse geographical locations.